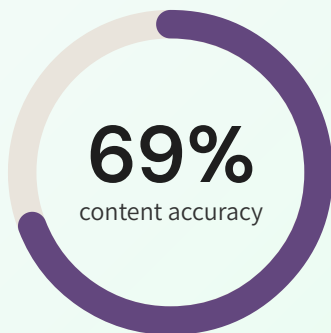


CONTENT DRIFT REPORT

WellSaid Labs

Scan of 2026-08-23 · 142 sources monitored · 32 active alerts



ACTIVE ALERTS

32

2 new since
2026-08-16

CRITICAL

1

27 warning · 4 info

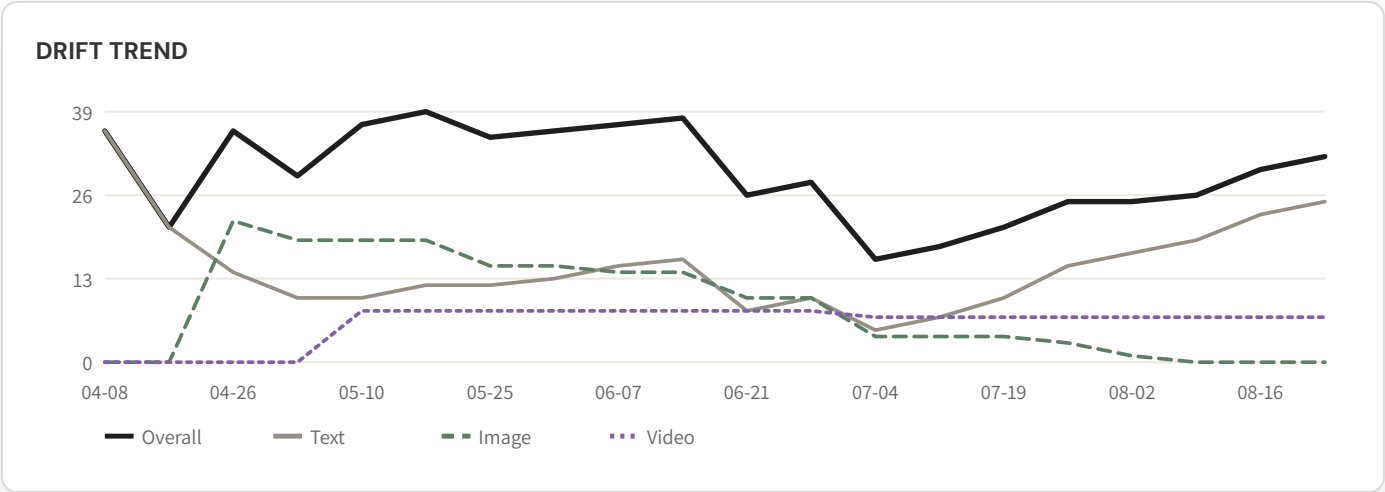
SOURCES CLEAN

98

of 142 scanned

32 drift alerts across 142 sources

1 critical, 27 warning and 4 informational findings, 2 new since 2026-08-16. Each finding below shows where the content disagrees with your source of truth, where it appears and the suggested fix.



- NEW SINCE 2026-08-16**
- DR-0109** About page says there are 5 core company principles, but only four are listed
 - DR-0110** Homepage "Podcasting & radio" card has a stray comma: "Keep narration, consistent across episodes"

BY SEVERITY

Critical	1
Warning	27
Info	4

BY TYPE

Text	25
Video	7

BY SECTION

Marketing Site	8
What's New	3
Team Management and Setup	2
Downloading & Exporting	2
Voices	2
API	1
7 more	7

DR-0097 **Critical** Text Team Management and Setup

The SSO article's OpenID Connect section now lists the SAML settings by mistake — the OIDC values IT needs are gone

Single Sign-On Documentation · help.wellsaid.io/.../39177011880979-Single-Sign-On-Documentation

Entity ID	urn:auth0:wellsaidlabs:XXX-saml
ACS URL	https://auth.wellsaidlabs.com/login/callback?connection=XXX-saml
SP initiated	true
SP certificate	https://auth.wellsaidlabs.com/pem
Attributes	firstname, lastname, email — must be included in the SAML response

XXX is replaced with the values assigned to your team.

Open ID Connect (OIDC)

Values your technical contact provides:

Value	Example
Sign-in URL	https://samlp.example.com/login
Sign-out URL (if enabled)	https://samlp.example.com/logout
X.509 signing certificate	—

Values WellSaid provides:

HELP ARTICLE

CURRENT
Open ID Connect (OIDC)

SUGGESTED FIX

Restore the OpenID Connect values that were on this page last week and were replaced during the July 31 rewrite. Under "Open ID Connect (OIDC)", the values your technical contact provides are Issuer URL, Client ID, and Provider domain (example: wellsaid.io) — not a SAML sign-in URL or an X.509 signing certificate. The values WellSaid provides are Redirect URL: https://auth.wellsaidlabs.com/login/callback, Initiative login URL: https://studio.wellsaidlabs.com/auth/sso?connection=XXX, and Logout URL: https://auth.wellsaidlabs.com/logout — not an Entity ID, ACS URL, SP certificate, or SAML attribute list.

WHAT CHANGED

The "Open ID Connect (OIDC)" section is now a word-for-word copy of the SAML section directly above it: same sign-in URL example (<https://samlp.example.com/login>), same X.509 signing certificate row, same Entity ID (`urn:auth0:wellsaidlabs:XXX-saml`), same ACS URL ending in `-saml`, and the same line "firstname, lastname, email — must be included in the SAML response." An Enterprise IT team setting up OIDC has nothing correct to work from, and every value on the page points them at a SAML connection instead. The four OIDC-specific values (Issuer URL, Client ID, Redirect URL, Initiative login URL) were published on this page as recently as the July 26 scan and disappeared in the July 31 rewrite.

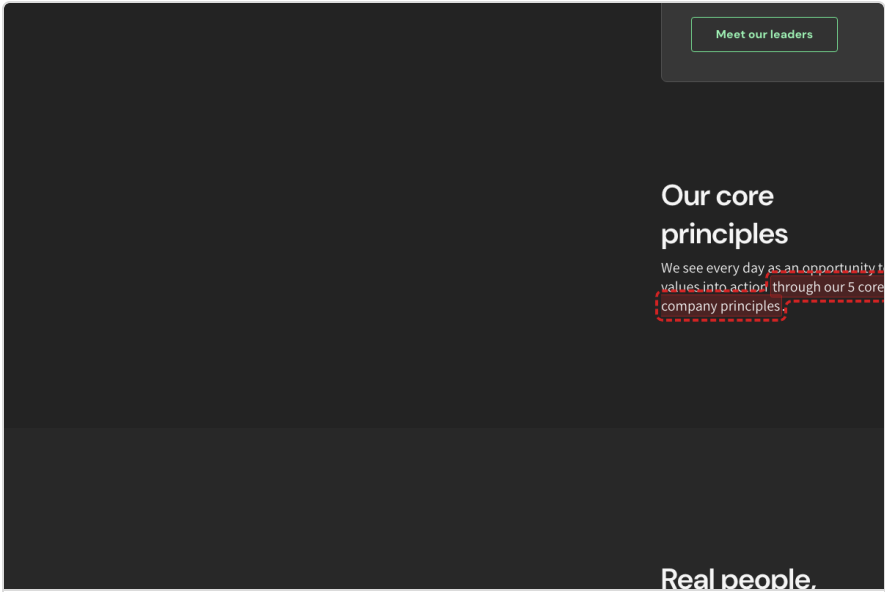
ARTICLE help.wellsaid.io/.../39177011880979-Single-Sign-On-Documentation

FIRST SEEN 2026-08-02 — also in 9 prior scans Model confidence: 0.95

DR-0109 Warning Text New Marketing Site

About page says there are 5 core company principles, but only four are listed

The Enterprise Standard for AI Voice | About WellSaid · <https://www.wellsaid.io/about>



HELP ARTICLE

CURRENT

We see every day as an opportunity to turn values into action through our 5 core company principles.

SUGGESTED FIX

The numbered list under this sentence has four principles, not five. Either add the missing fifth principle or change the sentence to match the list ("our 4 core company principles" or simply "our core company principles"). A reader who counts will notice one is missing.

WHAT CHANGED

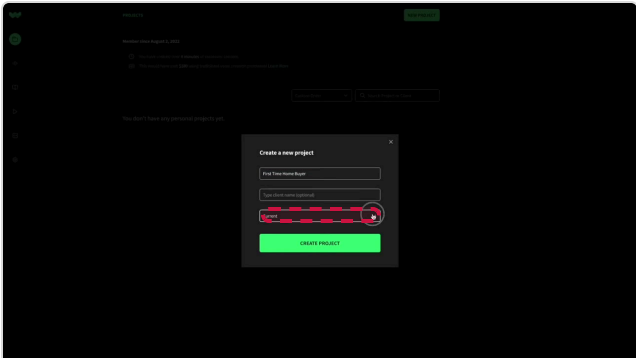
The About page's Core Principles section opens with "We see every day as an opportunity to turn values into action through our 5 core company principles." and then lists exactly four: 1. We invent technology that transforms the way people work and create. 2. We act responsibly and strive to minimize harm. 3. We put customers at the center of every decision. 4. We respect individuality and collaborate as one team. This sentence was added in the latest site update — last week's page said "our core principles" with no number, above the same four items.

ARTICLE <https://www.wellsaid.io/about> FIRST SEEN This scan (2026-08-23) — new alert Model confidence: 0.95

DR-0064 Warning Video

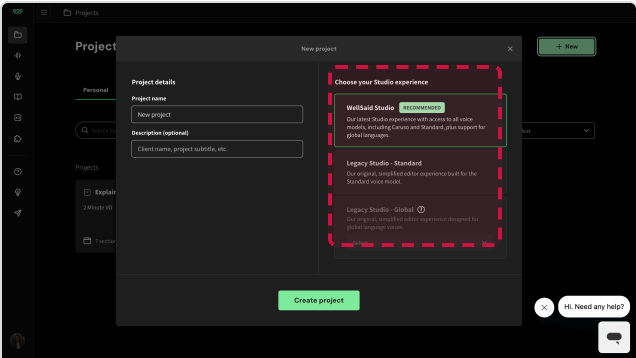
'Current / Future BETA' version dropdown has been restructured

Tutorial: Create Clips · <https://www.youtube.com/watch?v=8S9M01NwEpw>



ARTICLE SCREENSHOT

'Current' version dropdown in Create a new project modal



LIVE UI

right-side 'Choose your Studio experience' panel in the New project modal containing the three radio cards (WellSaid Stu

SUGGESTED FIX

The narrator says 'select the current version of Studio' but the Current/Future BETA dropdown was replaced by three radio cards under 'Choose your Studio experience' — 'WellSaid Studio (recommended)', 'Legacy Studio - Standard', 'Legacy Studio - Global'. The 'current' option was demoted to 'Legacy Studio - Standard' (which is what this tutorial actually demonstrates). A viewer following along will not find a 'current version' selector.

WHAT CHANGED

Current-app capture: 'New project' modal shows three radio cards -- 'WellSaid Studio' (RECOMMENDED), 'Legacy Studio - Standard', 'Legacy Studio - Global' (with additional language dropdown).

A recreation plan for this video is available in Drift Monitor.

VIDEO <https://www.youtube.com/watch?v=8S9M01NwEpw> at 0:11

SOURCE <https://studio.wellsaidlabs.com/dashboard/studio/> **FIRST SEEN** 2026-05-10 — also in 21 prior scans

Model confidence: 0.95

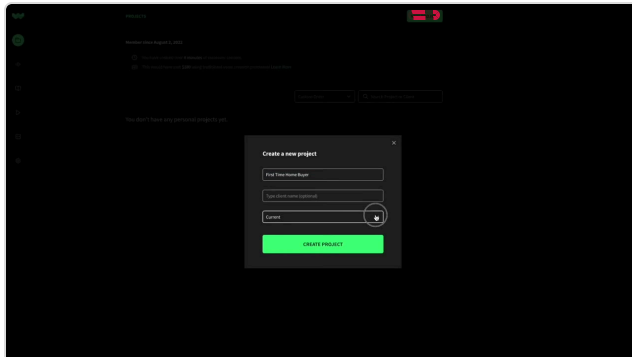
DR-0065

Warning

Video

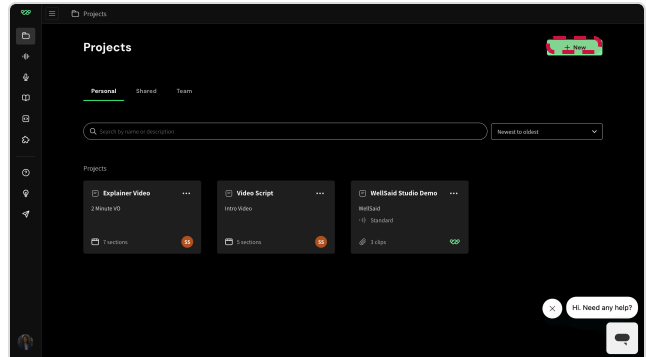
'NEW PROJECT' button renamed to '+ New' + chooser menu

Tutorial: Create Clips · <https://www.youtube.com/watch?v=8S9M01NwEpw>



ARTICLE SCREENSHOT

'NEW PROJECT' button in top-right of Projects page



LIVE UI

top-right green '+ New' button on the Projects home, replacing the old 'NEW PROJECT' button

SUGGESTED FIX

The button is now labeled '+ New' and clicking it opens a chooser menu with three items (Project / Folder / Workspace) before opening the modal. New users watching the tutorial will look for 'NEW PROJECT' and not find it.

WHAT CHANGED

Current-app capture of the projects home shows '+ New' button in the top-right; a second capture shows the popover menu with Project/Folder/Workspace options.

A recreation plan for this video is available in Drift Monitor.

VIDEO <https://www.youtube.com/watch?v=8S9M01NwEpw> at 0:07

SOURCE <https://studio.wellsaidlabs.com/dashboard/projects/personal> **FIRST SEEN** 2026-05-10 — also in 21 prior scans

Model confidence: 0.9

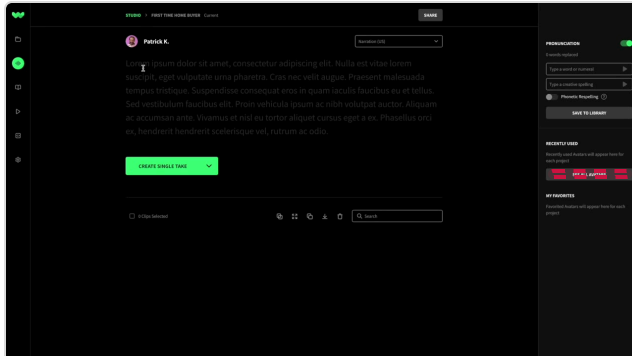
DR-0067

Warning

Video

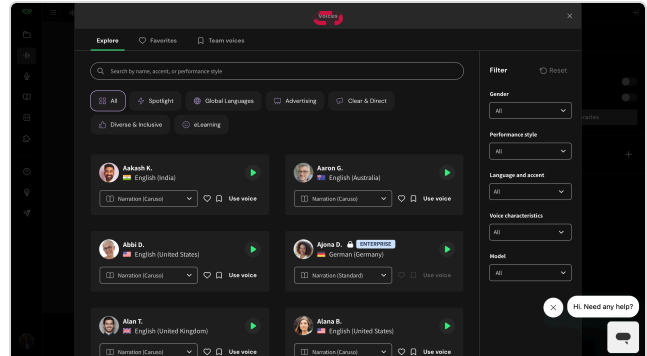
'SEE ALL AVATARS' button -- current UI says 'see all voices'

Tutorial: Create Clips · <https://www.youtube.com/watch?v=8S9M01NwEpw>



ARTICLE SCREENSHOT

'SEE ALL AVATARS' button in the right rail



LIVE UI

modal title 'Voices' centered at the top header bar — demonstrates the Avatars→Voices terminology shift the finding cal

SUGGESTED FIX

Current Studio UI labels the link 'see all voices' and the panel copy says 'voices' throughout. 'Avatars' terminology has been fully deprecated.

WHAT CHANGED

Corroborated by existing WellSaid Mode B audit: 'Article says See All Avatars -- live UI says see all voices'. Current-app capture confirms no 'Avatar' terminology anywhere in the voice picker or right rail.

A recreation plan for this video is available in Drift Monitor.

VIDEO <https://www.youtube.com/watch?v=8S9M01NwEpw> at 0:22

SOURCE <https://studio.wellsaidlabs.com/dashboard/studio/> **FIRST SEEN** 2026-05-10 — also in 21 prior scans

Model confidence: 0.98

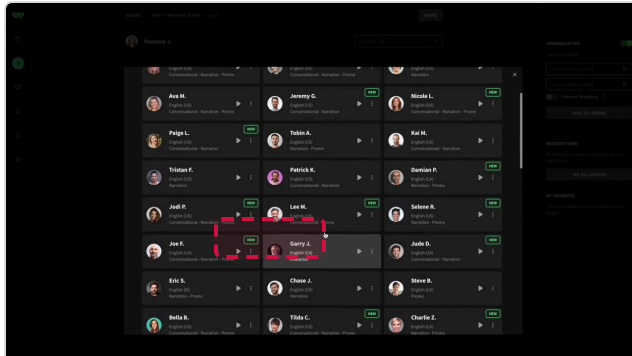
DR-0068

Warning

Video

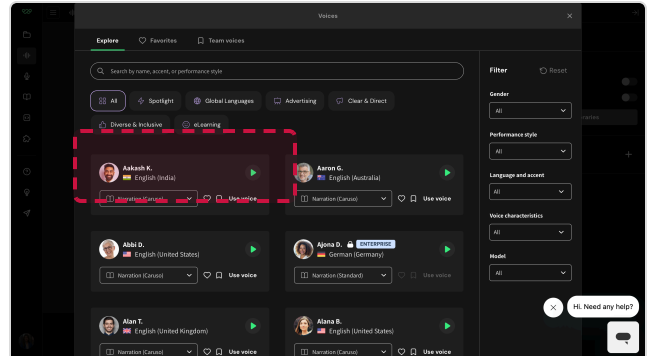
Narration says 'voice avatar' -- product renamed to 'voices'

Tutorial: Create Clips · <https://www.youtube.com/watch?v=8S9M01NwEpw>



ARTICLE SCREENSHOT

Selected/highlighted Garry J. voice card (row 5 col 2 of 4-col grid); representative 'voice card' that the narration cal



LIVE UI

top-left voice card (Aakash K.) — first card in the grid; demonstrates the new 'voice card' construct (flag + model chip)

SUGGESTED FIX

Re-record or caption: 'select the voice from our Voices panel'. WellSaid has deprecated 'avatar' terminology throughout Studio -- individual items are now 'voice cards', not 'avatars'.

WHAT CHANGED

Mode B audit (2026-04) and current-app capture both confirm Studio no longer uses 'avatar' anywhere in visible UI. A fossil remains in the voice-variant combobox's aria-label ('Select avatar variant') but that is an accessibility-only drift -- sighted users never see 'avatar'.

A recreation plan for this video is available in Drift Monitor.

VIDEO <https://www.youtube.com/watch?v=8S9M01NwEpw> at 0:17

SOURCE <https://studio.wellsaidlabs.com/dashboard/studio/> **FIRST SEEN** 2026-05-10 — also in 21 prior scans

Model confidence: 0.98

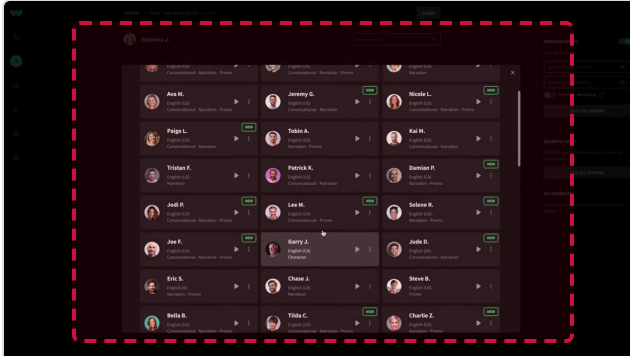
DR-0069

Warning

Video

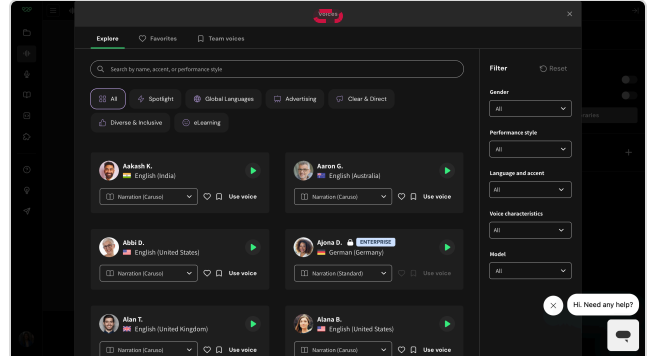
Narration says 'voice library' -- panel renamed to 'Voices'

Tutorial: Create Clips · <https://www.youtube.com/watch?v=8S9M01NwEpw>



ARTICLE SCREENSHOT

Entire modal panel (formerly 'voice library', now titled 'Voices'); bbox wraps the dialog from top header down through t



LIVE UI

modal title 'Voices' at top — the panel formerly referred to as the 'voice library' is now titled Voices

SUGGESTED FIX

Re-record or caption: '...from our Voices panel...'. The voice selector dialog is now titled 'Voices' (confirmed in current-app capture).

WHAT CHANGED

Corroborated by existing WellSaid drift: 'Article says Voice Library -- dialog is now titled Voices'.

A recreation plan for this video is available in Drift Monitor.

VIDEO <https://www.youtube.com/watch?v=8S9M01NwEpw> at 0:17

SOURCE <https://studio.wellsaidlabs.com/dashboard/studio/> **FIRST SEEN** 2026-05-10 — also in 21 prior scans

Model confidence: 0.95

DR-0080

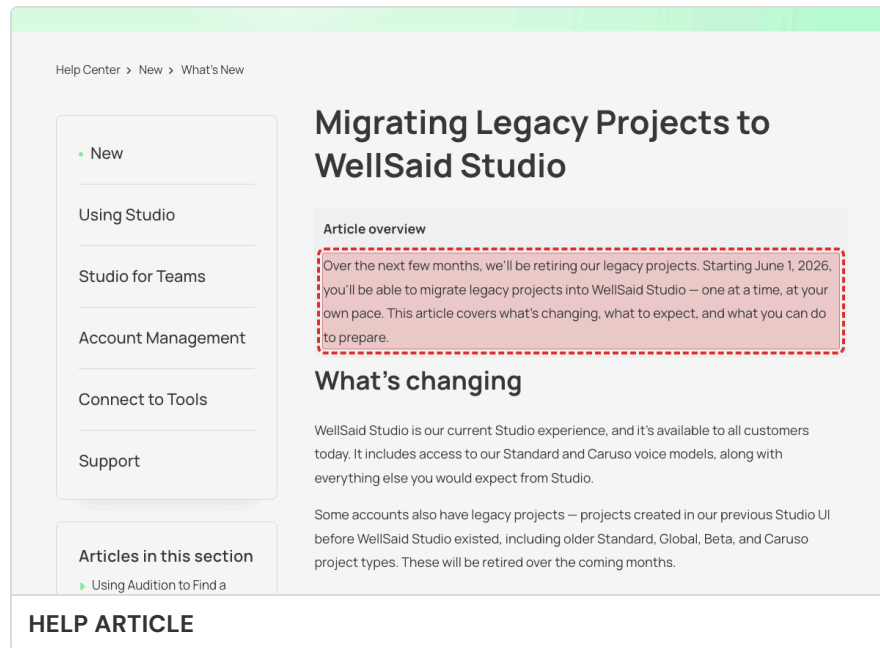
Warning

Text

What's New

Legacy-migration preview article still uses future tense for the June 1, 2026 migration that has already gone live, and promises a guide "in June" that is already published

Migrating Legacy Projects to WellSaid Studio · help.wellsaid.io/.../51253958068755-Migrating-Legacy-Projects-to-WellSaid-Studio



Help Center > New > What's New

- New
- Using Studio
- Studio for Teams
- Account Management
- Connect to Tools
- Support

Articles in this section

- Using Audition to Find a

Migrating Legacy Projects to WellSaid Studio

Article overview

Over the next few months, we'll be retiring our legacy projects. Starting June 1, 2026, you'll be able to migrate legacy projects into WellSaid Studio — one at a time, at your own pace. This article covers what's changing, what to expect, and what you can do to prepare.

What's changing

WellSaid Studio is our current Studio experience, and it's available to all customers today. It includes access to our Standard and Caruso voice models, along with everything else you would expect from Studio.

Some accounts also have legacy projects — projects created in our previous Studio UI before WellSaid Studio existed, including older Standard, Global, Beta, and Caruso project types. These will be retired over the coming months.

HELP ARTICLE

CURRENT

Starting June 1, 2026, you'll be able to migrate legacy projects into WellSaid Studio — one at a time, at your own pace.

SUGGESTED FIX

The stated date has already passed. This older preview article (created 2026-04-29) should be rewritten in present/as-of framing (e.g. 'You can now migrate your legacy projects into WellSaid Studio — one at a time, at your own pace.') and the line 'We'll be sharing a complete migration guide in June.' should be replaced with a link to the now-published guide. Consider whether this preview article is still needed at all now that the full guide and FAQs exist, or redirect it.

WHAT CHANGED

Article 51253958068755 (last updated 2026-06-05) still reads 'Starting June 1, 2026, you'll be able to migrate legacy projects', 'Migration is not automatic. Starting in June, you'll be able to migrate projects one at a time', and 'We'll be sharing a complete migration guide in June.' The stated date has already passed. Migration is already live: the companion guide 51751205121299 (published 2026-05-15) uses present tense ('you can migrate your legacy projects') and the dated timeline table lists 'June 1, 2026 — Migration opens.' Readers are told migration is a future capability and that a complete guide is still forthcoming, when both already exist. Same future-tense staleness pattern as the carried-forward May 20 findings (Sonny G. / Tobin A.) but on a different page and date, so not a duplicate of any carry-forward.

ARTICLE help.wellsaid.io/.../51253958068755-Migrating-Legacy-Projects-to-WellSaid-Studio

SOURCE help.wellsaid.io/.../51751205121299-Migrating-Your-Legacy-Projects-to-WellSaid-Studio

FIRST SEEN 2026-06-07 — also in 17 prior scans Model confidence: 0.9

DR-0082

Warning

Text

Marketing Site

Security page commits to WCAG 2.1 accessibility compliance "by 2025" — a deadline that has already passed

Most Secure Text to Speech AI Voice Generator | WellSaid · <https://www.wellsaid.io/features/features-security>

We have a comprehensive content moderation platform which includes automated moderation, human moderation, bl... well as full cooperation with law enforcement.

Regulation & compliance

In addition to being SOC2- and GDPR-compliant, we have a strict no deepfake policy and have never been part of any vo

Patented, closed AI model

WellSaid is proud to be one of the first patented AI voice companies operating on closed AI models.

U.S. hosted, secure data

Customer data is hosted and managed in the U.S. through Google Cloud Platform. We do not use customer data to train... sell customer data or PII.

Accessibility

We are committed to meet WCAG 2.1 and other national standards, working towards compliance in these areas by 2025.

Read our White Paper ↗

Tailored for global teams

Our AI voice solution fits seamlessly into your global operations. We work closely with IT, legal and procurement departments to support onboarding – and beyond.

Enterprise security

HELP ARTICLE

CURRENT

We are committed to meet WCAG 2.1 and other national standards, working towards compliance in these areas by 2025.

SUGGESTED FIX

The stated date has already passed. Either update the date to the current/next target year, restate as completed ('As of 2025, we meet WCAG 2.1...'), or remove the forward-looking deadline. A prospect or procurement/legal reviewer reading an overdue compliance commitment on the security page may read it as an unmet obligation.

WHAT CHANGED

This page (<https://www.wellsaid.io/features/features-security>; the prior /features/security page was removed). Its Accessibility section reads 'We are committed to meet WCAG 2.1 and other national standards, working towards compliance in these areas by 2025.' The stated date has already passed. The rest of the section is forward-looking ('working towards'), so the page implies the WCAG 2.1 goal is still in progress past its own deadline. Not present in the carried-forward finding set.

ARTICLE <https://www.wellsaid.io/features/features-security> **FIRST SEEN** 2026-06-21 — also in 15 prior scans

Model confidence: 0.9

DR-0084

Warning

Text

Marketing Site

The size of the voice library is advertised three different ways across the site — 120+, 240+ and 280+ — and one page uses two of those numbers on its own

AI Voice Generator & Text to Speech for Marketing | WellSaid · <https://www.wellsaid.io/industries/voice-ai-marketing>

The screenshot displays the WellSaid AI Voice Generator interface. On the left, a dark sidebar contains four feature highlights: 'Paste in approved copy' (with a sub-note about using finalized scripts), 'Pick a voice' (highlighted with a red dashed box and noting access to 120+ voices), 'Control every detail' (mentioning pronunciation and pacing adjustments), and 'Review and collaborate' (describing workflow integration). The main content area on the right shows a 'Produce content effortlessly' section with a 'Generate audio' button and a list of generated audio samples with play controls. The text 'fit how marketing teams already work' is visible at the top of the interface.

HELP ARTICLE

CURRENT

Access to 120+ voices, with a variety of accents, languages and tones.

SUGGESTED FIX

Settle on one voice-library total and use it on every page. Eighteen pages already say 280+, so if that is the current number, update this page to "Access to 280+ voices, with a variety of accents, languages and tones." Four other pages need the same edit: /solutions/advertising ("Access to over 120+ voices"), /features/ai-voices ("240+ realistic AI voices", used twice), and the two blog posts that say WellSaid "offers more than 120 voices" and "more than 120 AI voices". Whichever figure is right, the marketing site should not be able to show a reader two of them at once.

WHAT CHANGED

This page contradicts itself: the "Pick a voice" step says "Access to 120+ voices, with a variety of accents, languages and tones" and the language section says "support for 30+ languages and 120+ studio-quality voices", while the voice showcase further down the same page says "Explore 280+ voices". Across the rest of the site: 280+ appears on eighteen pages including the homepage ("Choose from 280+ of the most realistic voices") and every use-case page; 240+ appears twice on /features/ai-voices ("Create studio-quality audio with 240+ realistic AI voices"); 120 appears on /solutions/advertising and in two blog posts. A buyer comparing vendors sees the library more than double depending on which page they land on. This finding was first raised in the 2026-06-28 report and the homepage half of it has since been fixed — the homepage now says 280+ in both places — but the five pages listed above still carry the older figures.

APPEARS ON 6 PAGES

<https://www.wellsaid.io/industries/voice-ai-marketing> 2×

<https://www.wellsaid.io/solutions/advertising>

<https://www.wellsaid.io/features/ai-voices> 2×

<https://www.wellsaid.io/resources/blog/best-ai-voice-generator>

www.wellsaid.io/.../best-text-to-speech-commercial-use

<https://www.wellsaid.io/> 3×

ARTICLE <https://www.wellsaid.io/industries/voice-ai-marketing> **SOURCE** <https://www.wellsaid.io/features/ai-voices>

FIRST SEEN 2026-06-28 — also in 8 prior scans Model confidence: 0.88

DR-0086

Warning

Text

API

API free-trial length is stated two different ways: the Help Center says 14 days, the product website says 7 days

Requesting an API Key for WellSaid · help.wellsaid.io/.../39155609824275-Requesting-an-API-Key-for-WellSaid

Account Management

Connect to Tools

Support

Articles in this section

- Requesting an API Key for WellSaid
- Viewing API Character Usage

1. Sign up for a free account or log in to your WellSaid account.
2. From the left navigation menu, locate and click on **API**.
3. Within the WellSaid API section, select **Request API Key**.
4. Complete the provided form with a short description of how you plan to use our API in your product.
5. Click **Submit Request**.
6. Your API key will generate and appear in the **API Plan** section. Copy your new API key!

What to Expect Next

- Enjoy a 14-day trial period to explore and test our API capabilities.
- The trial includes up to 50 calls and access to all our voice avatars.
- Our dedicated team will collaborate with you during the trial to guide you through the next steps and build the right plan for your business.
- Want to learn more? [Contact us](#) today.

Explore our API

- Explore our [API documentation](#) for a deeper understanding of our API capabilities.
- Test out features using our open playground.

And that's it! Following these steps will set you on the path to obtaining your API key and obtaining the full potential of WellSaid in your application. If you have any issues...

HELP ARTICLE

CURRENT

Enjoy a 14-day trial period to explore and test our API capabilities.

SUGGESTED FIX

Confirm the correct trial length and align both pages. The 7-day figure matches the Studio free-trial length, so verify which one is current — then update this article or the API landing page (<https://www.wellsaid.io/text-to-speech-api>) to match.

WHAT CHANGED

This Help Center article (updated June 29) says 'Enjoy a 14-day trial period to explore and test our API capabilities.' The public API page at [wellsaid.io/text-to-speech-api](https://www.wellsaid.io/text-to-speech-api) says 'Signing up for an API trial is free and easy. You'll have 7 days to try out all of our features.' Both describe the same API trial, so a developer comparing the two can't tell whether it's 7 or 14 days.

ARTICLE help.wellsaid.io/.../39155609824275-Requesting-an-API-Key-for-WellSaid

SOURCE <https://www.wellsaid.io/text-to-speech-api> **FIRST SEEN** 2026-07-04 — also in 13 prior scans

Model confidence: 0.75

DR-0088

Warning

Text

Support

Support article promises chat replies 'within 1 hour', but the pricing page says Business chat is a 4-hour SLA (only Enterprise/Priority is 1 hour)

Finding WellSaid Support Options · help.wellsaid.io/.../39078756560915-Finding-WellSaid-Support-Options

The WellSaid Help Center is a self-serve knowledge base with guides, how-tos, and answers to commonly asked questions — available anytime, no login required.

Onboarding support

Business and Enterprise accounts may include an onboarding kickoff call to help your team get started with WellSaid Studio best practices.

Response and resolution times

Chat: Within 1 hour during open hours.
Email: Usually within 1 business day.

If an issue can't be resolved during a chat or email conversation, your support agent will keep you updated on expected resolution times.

Still need help? Email us at support@wellsaidlabs.com or use the **chat icon** in WellSaid Studio during open hours.

FAQs

Q: Is live chat available on all plans?
A: No. Live chat is available for Business and Enterprise customers only. All customers can reach Support via email.

HELP ARTICLE

CURRENT

Chat: Within 1 hour during open hours.

SUGGESTED FIX

Align the chat response time between the Help Center and the pricing page. The pricing page distinguishes Business 'Live Chat (4 hour SLA during business hours)' from Enterprise 'Priority Chat (1 hour SLA during business hours)', but this support article gives a single blanket 'within 1 hour' for all chat customers. Either scope the 1-hour figure to Priority/Enterprise chat or update the pricing SLA to match.

WHAT CHANGED

This Help Center article (updated 2026-07-06, changed this week) lists chat as available for Business and Enterprise customers and, under 'Response and resolution times', states 'Chat: Within 1 hour during open hours.' The pricing page (<https://www.wellsaid.io/ai-voice-pricing>) instead promises Business 'Email (1 business day SLA) and Live Chat (4 hour SLA during business hours)' and reserves the 1-hour figure for Enterprise: 'Priority Chat (1 hour SLA during business hours)'. A self-service Business customer reading the support article expects a 1-hour chat reply that the pricing SLA doesn't guarantee. Not present in the carried-forward finding set.

ARTICLE [help.wellsaid.io/.../39078756560915-Finding-WellSaid-Support-Options](https://www.wellsaid.io/.../39078756560915-Finding-WellSaid-Support-Options)

SOURCE <https://www.wellsaid.io/ai-voice-pricing> FIRST SEEN 2026-07-12 — also in 12 prior scans Model confidence: 0.72

DR-0089 Warning Text Marketing Site

The number of supported languages is given four different ways across the site — 17, 18, 30+ and 50+

AI Voice for Corporate & Internal Communications | WellSaid · www.wellsaid.io/.../corporate-communications

**Internal communications**
Keep day-to-day employee communication clear, consistent, and easy to update.

**Leadership messages**
Deliver polished executive updates and leadership communication without studio scheduling.

**Company culture content**
Keep employee spotlights, milestones, and culture content aligned across teams.

**Internal podcasts & audio series**
Launch internal podcasts and recurring audio updates without production delays.

**Town hall & all-hands promos**
Promote town halls and company updates with polished internal audio.

**Multilingual employee comms**
Deliver the same message clearly across 17 languages and 280+ AI voices without rebuilding anything.

Voices for every type of internal communication

Choose from a wide range of voices and languages to match your audience, message, and brand.

HELP ARTICLE

CURRENT

Deliver the same message clearly across 17 languages

SUGGESTED FIX

Confirm the current language total and use it everywhere, or say plainly what is being counted. This page promises 17 languages, but the "Supported languages & accents" table lower on this same page lists 18 (Arabic, Cantonese, Czech, Danish, Dutch, English, French, German, Italian, Japanese, Korean, Mandarin, Persian, Polish, Portuguese, Spanish, Swedish, Turkish). /industries/voice-ai-marketing says "support for 30+ languages", the Help Center's List of WellSaid Voices says "Global Voices in 30+ languages", and the homepage, corporate-training and social-media-content pages say 50+ — a figure that appears to include regional accents. Paste-ready for this page: "Deliver the same message clearly across 18 languages".

WHAT CHANGED

This page was updated this week. Its "Multilingual employee comms" tile reads "Deliver the same message clearly across 17 languages and 280+ AI voices without rebuilding anything", while the "Supported languages & accents" table on the same page lists 18 languages. Two other figures are in circulation: 30+ (on /industries/voice-ai-marketing and in the Help Center's List of WellSaid Voices) and 50+ ("Access 50+ languages including Spanish, French, Japanese, Korean, and more" on the homepage, "50+ languages & accents" on corporate-training and social-media-content). A communications lead checking whether their regional languages are covered gets 17, 18, 30+ or 50+ depending on the page. The voice-count half of the same sentence is covered separately by 'marketing-voice-count-inconsistency-120-240-280'.

APPEARS ON 6 PAGES

<https://www.wellsaid.io/ai-voice-use-cases/corporate-communications>

<https://www.wellsaid.io/industries/voice-ai-marketing>

[help.wellsaid.io/.../39112914360467-List-of-WellSaid-Voices](https://www.wellsaid.io/help.wellsaid.io/.../39112914360467-List-of-WellSaid-Voices)

<https://www.wellsaid.io/>

<https://www.wellsaid.io/ai-voice-use-cases/corporate-training>

<https://www.wellsaid.io/ai-voice-use-cases/social-media-content>

ARTICLE www.wellsaid.io/.../corporate-communications

SOURCE [help.wellsaid.io/.../39112914360467-List-of-WellSaid-Voices](https://www.wellsaid.io/help.wellsaid.io/.../39112914360467-List-of-WellSaid-Voices)

FIRST SEEN 2026-07-19 — also in 9 prior scans

Model confidence: 0.8

DR-0090

Warning

Text

Pronunciation Control

The rewritten Respelling article still sends readers to a "Pronunciation Library" while using the newer Replacements wording in the same steps

Using Respelling · help.wellsaid.io/.../39188339794451-Using-Respelling

- Using Studio
- Studio for Teams
- Account Management
- Connect to Tools
- Support

Articles in this section

- Guide to Replacements
- Using Respelling
- Smart Suggestions for Respelling
- Applying Respelling Suggestions
- Respelling Reference Charts

Fix a mispronounced word by spelling out exactly how it should sound.

A Respelling is a phonetic spelling that controls how a voice pronounces a word, without changing the written text. Use it for names, brand terms, and other words a voice gets wrong.

Before you get started

- Respelling are created inside the **Replacements panel**, using the **Phonetic Respelling** toggle.
- Respelling only supports English.
- Saved respellings go to your **Pronunciation Library**. You have a personal library; teams also share a **Team Library**.

Check suggestions before building your own

Before writing a custom respelling, check for a suggestion — it's faster and often all you need.

- Highlight** or double-click the word in the script.
- Check the **Smart Toolbar** for a pronunciation suggestion.

HELP ARTICLE

CURRENT

Saved respellings go to your Pronunciation Library.

SUGGESTED FIX

Use one name for this area throughout the article. The rest of the article already uses the current wording — "Replacements panel", "+ New replacement", "Replacement field" — so the three remaining "Pronunciation Library" references should be updated to match what a reader sees in the left menu. The companion Guide to Replacements shows the label plainly: "Open Libraries in the left navigation." Paste-ready: "Saved respellings go to your Libraries. You have a personal library; teams also share a Team Library."

WHAT CHANGED

This article was rewritten again this week (1,167 to 584 words, updated 2026-07-28) and still mixes the two names. It says "Respellings are created inside the Replacements panel" and "Click on + New replacement in the Smart Toolbar", then "Saved respellings go to your Pronunciation Library", "Save the entry to your Pronunciation Library" and "re-save it in the Pronunciation Library". The Guide to Replacements, updated the same week, tells readers to "Open Libraries in the left navigation" — so two freshly-updated articles name the same place differently. A reader following these steps looks for a "Pronunciation Library" that isn't labelled that way in the product.

ARTICLE help.wellsaid.io/.../39188339794451-Using-Respellings

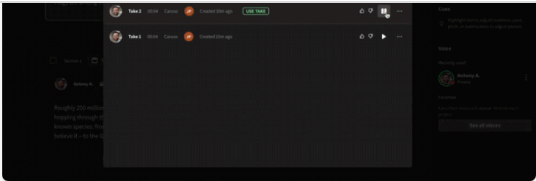
SOURCE help.wellsaid.io/.../39187426777363-Guide-to-Replacements FIRST SEEN 2026-07-19 — also in 8 prior scans

Model confidence: 0.75

DR-0092 Warning Text Getting Started

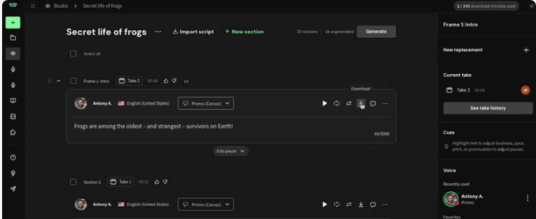
The pricing page dropped WAV and OGG downloads from the Pro plan this week, but the getting-started guide still tells everyone to pick .mp3, .wav, or .ogg

Getting Started with WellSaid Studio · help.wellsaid.io/.../39187892094099-Getting-Started-with-WellSaid-Studio



Downloading your audio

1. Click the download icon on a section.
2. Choose a file format: mp3, wav, or ogg.
3. Enter a file name, and optionally check off caption files (.srt, .vtt, .txt) to include.
4. Click on Download.



HELP ARTICLE

CURRENT

Choose a file format: .mp3, .wav, or .ogg.

SUGGESTED FIX

Add the plan condition to this step so it matches the pricing page, using the wording already used in Downloading Sections and Projects. Paste-ready: "Choose a file format: .mp3, .wav, or .ogg. WAV and OGG are available on Business and Enterprise plans; MP3 is available on all plans." The same change is needed in Updating Global Download Settings (help.wellsaid.io/.../39078836537619-Updating-Global-Download-Settings), which tells readers to "Choose your preferred file format from the list (e.g., MP3, WAV, OGG.)" with no plan condition. If Pro is in fact meant to keep WAV and OGG, the pricing page's Export formats row is the row to correct instead.

WHAT CHANGED

The pricing page's Export formats row now reads "MP3MP3MP3, TXTMP3, WAV, OGG, TXTMP3, WAV, OGG, TXT" across Trial, Starter, Pro, Business and Enterprise — the Pro column changed from "MP3, WAV, OGG, TXT" to "MP3, TXT" this week. This guide, rewritten on 2026-07-25, still says "Choose a file format: .mp3, .wav, or .ogg." with no plan condition, and Downloading Sections and Projects says "OGG and WAV are available on Business and Enterprise plans; MP3 is available on all plans." A Pro subscriber following the getting-started steps will look for a .wav option that their plan no longer offers.

ARTICLE help.wellsaid.io/.../39187892094099-Getting-Started-with-WellSaid-Studio

SOURCE <https://www.wellsaid.io/ai-voice-pricing> **FIRST SEEN** 2026-07-26 — also in 10 prior scans **Model confidence:** 0.82

DR-0093

Warning

Text

Downloading & Exporting

The caption article defines two caption formats, then asks readers to pick from three — and the pricing page lists only two

Downloading Caption Files · help.wellsaid.io/.../40107697876499-Downloading-Caption-Files

Support

Articles in this section

- Combining Sections
- Downloading Sections and Projects
- Downloading Caption Files
- Updating Global Download Settings

Captions are available for English voices, plus Spanish, German, and French — more languages are coming soon.

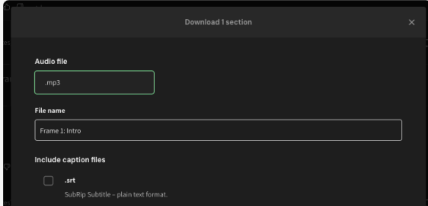
Choosing a caption format

- SRT (SubRip Subtitle)** – works with most video players and editing tools.
- VTT (WebVTT)** – built for web use, with support for extra styling and positioning.

Downloading captions for a section

- Select the section you want to download captions for.
- Click the download icon.
- Select a caption format: SRT, VTT, or TXT.
- Click on Download.

Your caption file downloads together with your audio in a single action.



HELP ARTICLE

CURRENT

Select a caption format: SRT, VTT, or TXT.

SUGGESTED FIX

Drop TXT from this step so it matches the rest of the article: "Select a caption format: SRT or VTT." A .txt file is a plain transcript, not a timed caption file — this article's own Choosing a caption format section defines only SRT and VTT, and its global-settings section already treats them separately ("Toggle on Include caption file (SRT or VTT) and Include .txt file"). Two sibling articles need the same correction: Getting Started with WellSaid Studio says "caption files (.srt, .vtt, .txt)" and Creating Audio at Different Sample Rates says "downloading captions (SRT, VTT, TXT)".

WHAT CHANGED

This article was rewritten again this week. Its Choosing a caption format section lists exactly two — "SRT (SubRip Subtitle) – works with most video players and editing tools" and "VTT (WebVTT) – built for web use" — but the download step below says "Select a caption format: SRT, VTT, or TXT." The product itself separates them: Updating Global Download Settings tells readers to "enable .txt files if needed" under audio format, then separately "Select the checkbox for SRT or VTT (or both)" under Include closed caption file. The pricing page's comparison table also lists "Caption file downloads .SRT, .VTT" for every paid plan. A customer checking what caption formats their plan includes gets a different answer than the download step gives them.

ARTICLE help.wellsaid.io/.../40107697876499-Downloading-Caption-Files **SOURCE** <https://www.wellsaid.io/ai-voice-pricing>

FIRST SEEN 2026-07-26 — also in 7 prior scans Model confidence: 0.8

DR-0094

Warning

Text

Voices

The new intro promises every voice is tagged with a speaking style, but more than half the list is tagged "(Partner)" — a voice model, not a style

List of WellSaid Voices · help.wellsaid.io/.../39112914360467-List-of-WellSaid-Voices

Help Center > Using Studio > Voices

List of WellSaid Voices

Article overview

Browse every voice available in Studio, by language and accent.

This list covers all English voices plus Global Voices in 30+ languages, each tagged with the style it supports – Narration, Conversational, Promo, or Character. Use it to see what's available before you go looking in Studio, then preview and pick a voice from the Voices library in your project.

English Voices

- Alana B. (Narration, Conversational)
- Antony A. (Narration, Conversational, Promo)
- Ava M. (Narration, Conversational, Promo)
- Bella B. (Narration, Conversational, Promo)
- Cameron S. (Narration)
- Chase J. (Narration)

Articles in this section

- List of WellSaid Voices

HELP ARTICLE

CURRENT

each tagged with the style it supports — Narration, Conversational, Promo, or Character

SUGGESTED FIX

Either tag the Global Voices with their actual speaking styles, or change the intro so it stops promising something the list doesn't deliver. Paste-ready alternative: "This list covers all English voices plus Global Voices, tagged with the speaking style each one supports — Narration, Conversational, Promo, or Character. Global Voices supplied through our partner network are tagged Partner; browse them in the Voices library to hear the styles available." It would also help to add a one-line note explaining what Partner means, since Creating Audio at Different Sample Rates treats Partner as a voice model alongside Standard and Caruso.

WHAT CHANGED

The intro paragraph added to this article this week says the list covers voices "each tagged with the style it supports — Narration, Conversational, Promo, or Character". Of the 205 voices listed, 109 are tagged "(Partner)" instead — every Arabic, Chinese, Czech, Danish, Dutch, Italian, Japanese, Korean, Persian, Polish, Portuguese, Swedish and Turkish voice, plus most Spanish, French and German ones. Partner is a voice model, not a style: Creating Audio at Different Sample Rates says "Standard and Partner voices always render at 24 kHz", and Exploring Languages, Accents, and Styles says "Voices are organized into four speaking styles" with no Partner among them. Someone looking for a Conversational Spanish voice can't tell from this list which Spanish voices offer one.

ARTICLE help.wellsaid.io/.../39112914360467-List-of-WellSaid-Voices

SOURCE help.wellsaid.io/.../39079854241299-Exploring-Languages-Accents-and-Styles

FIRST SEEN 2026-07-26 — also in 10 prior scans Model confidence: 0.85

DR-0095

Warning

Text

What's New

Customers running low on minutes are told add-on packs are still coming and to contact Support — but add-ons shipped in July and can be bought self-serve

Understanding June 2026 Pricing and Plan Changes · help.wellsaid.io/.../52476451642003-Understanding-June-2026-Pricing-and-Plan-Changes

Voice

- ▶ Release Notes
- ▶ Understanding June 2026 Pricing and Plan Changes
- ▶ Adding More Minutes to Your Plan
- ▶ Previewing New Voice Models
- ▶ Migrating Legacy Projects to WellSaid Studio
- ▶ Generating Audio for All Sections

includes a set number of audio minutes you can download each month. For example, a 5-minute clip counts as 3 downloaded minutes toward your total.

All paid plans continue to include unlimited generation — these do not count against your downloaded minutes.

I'm on an annual plan. When do my downloaded minutes reset?

Annual plan customers receive their full yearly allocation upfront as a single bucket — for example, 180 minutes/month means 2,160 minutes available immediately for the year.

I'm running low on downloaded minutes. What are my options?

If you're on an annual plan, you can renew early to refresh your allocation. If you're on a monthly plan, switching to annual gives you access to the full year's minutes up front. Add-on minute packs are also planned for a future release. Contact [Support](#) if you need additional minutes in the interim.

I'm on a Business or Enterprise plan, and I see downloads, not downloaded minutes. Is something wrong?

Nothing is wrong. Existing Business and Enterprise customers remain on downloads for the duration of their current contracts. Downloaded minutes apply to new Business and Enterprise customers. If new users join your account, they'll be onboarded to downloads to match your existing setup.

Changing plans

HELP ARTICLE

CURRENT

Add-on minute packs are also planned for a future release.

SUGGESTED FIX

Replace that line with the option customers can actually use today. Paste-ready: "You can also buy an add-on to top up your minutes without upgrading — see [Adding More Minutes to Your Plan](https://help.wellsaid.io/.../53255263259283-Adding-More-Minutes-to-Your-Plan)." and link help.wellsaid.io/.../53255263259283-Adding-More-Minutes-to-Your-Plan. Drop the "Contact Support if you need additional minutes in the interim" sentence, since that route is no longer needed. While in this article, the opening line "WellSaid is updating its individual plans and how usage is measured in June 2026" also reads as an upcoming change now that June has passed — reword it to "As of June 2026, WellSaid updated its individual plans...".

WHAT CHANGED

This article was republished on 2026-08-07 and still answers "I'm running low on downloaded minutes" with "Add-on minute packs are also planned for a future release. Contact Support if you need additional minutes in the interim." Add-ons have been live for a month: the July 2026 Release Notes entry reads "Add-ons let you add extra minutes to your current plan – active the moment you buy", the article Adding More Minutes to Your Plan walks through buying one from Account Settings, Understanding Your Download Limit already points readers there, and every plan card on the pricing page now says "Extra minutes available". Customers who hit their limit are being sent to Support for something they can buy themselves in three clicks.

ARTICLE help.wellsaid.io/.../52476451642003-Understanding-June-2026-Pricing-and-Plan-Changes

SOURCE help.wellsaid.io/.../53255263259283-Adding-More-Minutes-to-Your-Plan

FIRST SEEN 2026-07-26 — also in 10 prior scans Model confidence: 0.9

DR-0098

Warning

Text

Team Management and Setup

The admin onboarding guide still says the heart icon adds a voice to Team Voices — it's the bookmark icon, and the heart saves to personal Favorites instead

Getting Started for Team Admins · help.wellsaid.io/.../39177116852243-Getting-Started-for-Team-Admins

Articles in this section

- ▶ Getting Started for Team Admins
- ▶ Managing Workspaces
- ▶ Adding and Removing a Team Member
- ▶ Building Your Team Voices List
- ▶ Single Sign-On Documentation
- ▶ Insights Dashboard for Enterprise

team member.

5. Click **Invite**, and your team member will receive an invitation email in their inbox.

Build your list of approved team voices

Ensure every audio output reflects your brand by creating a curated list of approved voices for your team. This feature streamlines the voice selection process for your team across projects, saving time and ensuring a consistent brand experience across all touchpoints.

1. In Studio, navigate to the left menu to open the Voices page.
2. Choose a voice and style you wish to favorite from the Explore or All tabs.
3. Click the **heart icon** on the voice card to add it to Team Voices.
4. Your newly saved favorite voice will now appear in the Team Voices tab on the Voices page.

Create Workspaces for smaller groups

Enterprise customers can further segment team workflow into smaller groups by creating a workspace. Workspaces allow you to invite team members to a shared workspace where only invited members will have access to projects.

1. In Studio, navigate to your **Projects** page.
2. Click **New** and choose **Workspace**.
3. Select members of your team to add to the workspace

HELP ARTICLE

CURRENT

Click the heart icon on the voice card to add it to Team Voices.

SUGGESTED FIX

Change this step to "Click the bookmark icon on the voice card to add it to Team Voices," matching Building Your Team Voices List. While you're in this step, also drop "or All tabs" — every rewritten voice article now sends readers to the Explore tab only.

WHAT CHANGED

Building Your Team Voices List, republished this week, says "Click the bookmark icon on the voice card to add it to Team Voices" in both of its paths, and Favoriting a Voice spells out the difference: "Click the heart icon on the voice card to add it to Favorites" followed by "Note: Each voice card also has a bookmark icon next to the heart. That one adds the voice to Team Voices, a shared list for your team — it's separate from your personal Favorites." A new admin following this onboarding guide clicks the heart, and the voice lands in their own Favorites rather than the shared team list they were setting up. This page also still says "Choose a voice and style you wish to favorite from the Explore or All tabs" — the All tab was dropped from both of the rewritten voice articles.

APPEARS ON 3 PAGES

help.wellsaid.io/.../39177116852243-Getting-Started-for-Team-Admins

help.wellsaid.io/.../39579059077395-Building-Your-Team-Voices-List 2×

help.wellsaid.io/.../39296392747923-Favoriting-a-Voice

ARTICLE help.wellsaid.io/.../39177116852243-Getting-Started-for-Team-Admins

SOURCE help.wellsaid.io/.../39579059077395-Building-Your-Team-Voices-List **FIRST SEEN** 2026-08-02 — also in 9 prior scans

Model confidence: 0.9

DR-0100

Warning

Text

Voice Delivery & Pacing

The Emotional Presets FAQ answers a different question than the one it asks — and reverses last week's answer without saying so

Using Emotional Presets · help.wellsaid.io/.../39047202485779-Using-Emotional-Presets

The preset is removed, and the voice returns to its default behavior.

Tip: Applying a preset to several sections at once? See [Applying Bulk Cues to Multiple Sections](#). Want more precise control over loudness, pace, pitch, or pause instead? See [Using Voice Cues](#).

FAQs

Q: Can I apply more than one preset to a section?

A: Yes. You can apply presets across multiple sections.

Related to
voice cues

Was this article helpful?

Yes No

0 out of 0 found this helpful

HELP ARTICLE

CURRENT

A: Yes. You can apply presets across multiple sections.

SUGGESTED FIX

Either restore an answer that addresses the question asked — "No. Only one Emotional Preset can be active per section at a time; applying a new preset replaces the previous one" — or change the question to "Can I apply a preset to more than one section?" so the "Yes" answer fits. Don't leave both mismatched.

WHAT CHANGED

The question is "Can I apply more than one preset to a section?" but the answer talks about applying presets across multiple sections — a different thing. Read literally, it also contradicts the rest of the page: the Removing a preset steps describe a single Reset icon that returns the voice to its default, which only makes sense with one preset per section. Until the July 31 rewrite this FAQ answered "No. Only one Emotional Preset can be active per section at a time. Applying a new preset replaces the previous one."

ARTICLE help.wellsaid.io/.../39047202485779-Using-Emotional-Presets

FIRST SEEN 2026-08-02 — also in 9 prior scans

Model confidence: 0.85

DR-0101

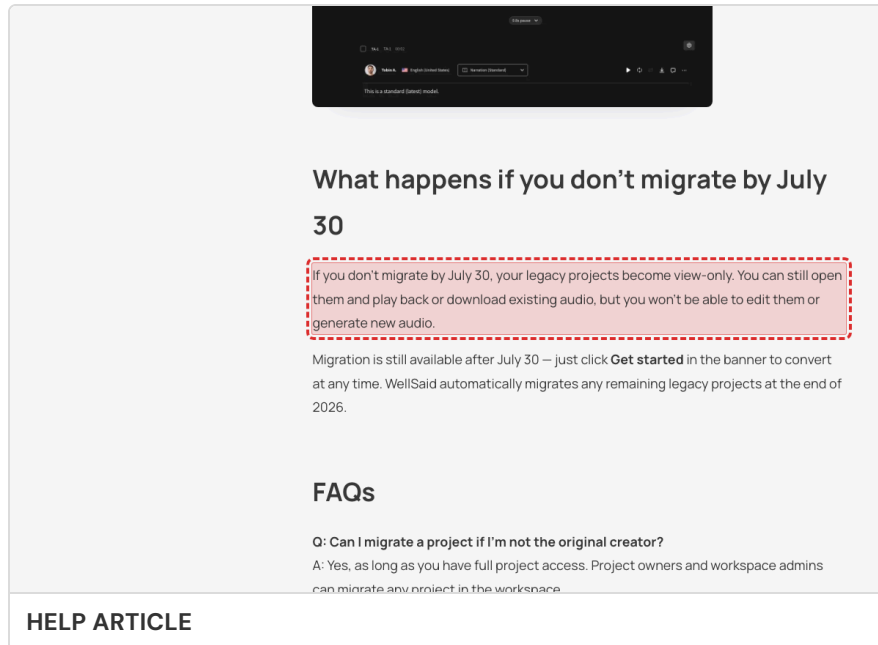
Warning

Text

Past Updates

The July 30 lock-out date has passed, but both migration articles still describe it as something that might happen

Migrating Your Legacy Projects to WellSaid Studio · help.wellsaid.io/.../51751205121299-Migrating-Your-Legacy-Projects-to-WellSaid-Studio



The screenshot shows a banner at the top with a play button and a 'Get started' button. Below the banner is a section titled 'What happens if you don't migrate by July 30'. A red dashed box highlights the text: 'If you don't migrate by July 30, your legacy projects become view-only. You can still open them and play back or download existing audio, but you won't be able to edit them or generate new audio.' Below this, it says 'Migration is still available after July 30 — just click **Get started** in the banner to convert at any time. WellSaid automatically migrates any remaining legacy projects at the end of 2026.' There is also an 'FAQs' section with a question: 'Q: Can I migrate a project if I'm not the original creator?' and an answer: 'A: Yes, as long as you have full project access. Project owners and workspace admins can migrate any project in the workspace.'

HELP ARTICLE

CURRENT

If you don't migrate by July 30, your legacy projects become view-only.

SUGGESTED FIX

Switch both articles to past tense now that the date has passed — for example: "As of July 30, 2026, any legacy project that hadn't been migrated is now view-only. You can still open it, play back, and download existing audio, but you can't edit it or generate new audio until you convert it. Migration is still available — click Get started in the banner on any legacy project." On Legacy Studio Migration FAQs, the same change applies to "Do I have to migrate before July 30?" and "You can keep editing and rendering in legacy projects normally up until July 30."

WHAT CHANGED

Today is August 3 — the July 30 transition happened between last week's scan and this one. Both articles still read as advance notice: this one asks "What happens if you don't migrate by July 30," and Legacy Studio Migration FAQs says "You can keep editing and rendering in legacy projects normally up until July 30" and "If a project does become view-only on July 30." A customer opening a locked project today can't tell from either article whether the lock is expected or a fault. This is the same pattern as the existing finding on the June 1 migration launch article (51253958068755), but a different date on two different pages.

APPEARS ON 2 PAGES

help.wellsaid.io/.../51751205121299-Migrating-Your-Legacy-Projects-to-WellSaid-Studio 3×

help.wellsaid.io/.../51751066263443-Legacy-Studio-Migration-FAQs 5×

ARTICLE help.wellsaid.io/.../51751205121299-Migrating-Your-Legacy-Projects-to-WellSaid-Studio

SOURCE help.wellsaid.io/.../51751066263443-Legacy-Studio-Migration-FAQs **FIRST SEEN** 2026-08-02 — also in 9 prior scans

Model confidence: 0.9

DR-0102

Warning

Text

Downloading & Exporting

Combining Sections calls 48 kHz "the highest supported sample rate" two lines after explaining what happens to 96 kHz files

Combining Sections · help.wellsaid.io/.../39404298753299-Combining-Sections

A: You can combine up to 32 audio files into a single file.

Q: Are there any restrictions when combining sections with different sample rates?

A: Files rendered at 96 kHz are limited by total file size. If the combined file is too large, you may receive an error message.

Q: What if I combine 96 kHz files with 24 or 48 kHz files?

A: The 96 kHz files will be downsampled in the combined output.

Q: How does Studio determine the final sample rate when combining 24 kHz and 48 kHz files?

A: The combined file uses 48 kHz, the highest supported sample rate.

Related to
clips | files | combine | splice

Was this article helpful?

Yes No

0 out of 0 found this helpful

HELP ARTICLE

CURRENT

A: The combined file uses 48 kHz, the highest supported sample rate.

SUGGESTED FIX

Trim the claim so it only describes the case being asked about: "The combined file uses 48 kHz — the higher of the two rates." WellSaid supports up to 96 kHz on Enterprise, so 48 kHz isn't the ceiling.

WHAT CHANGED

Two FAQs above this one on the same page deal with 96 kHz files: "Files rendered at 96 kHz are limited by total file size" and "The 96 kHz files will be downsampled in the combined output." The pricing page lists Enterprise sample rates as "24 kHz, 48 kHz, 96 kHz." An Enterprise customer reading this FAQ could reasonably conclude 96 kHz isn't offered. This line carried over unchanged when the article was renamed from Using the Combine Tool on August 1.

ARTICLE help.wellsaid.io/.../39404298753299-Combining-Sections SOURCE <https://www.wellsaid.io/ai-voice-pricing>
FIRST SEEN 2026-08-02 — also in 9 prior scans Model confidence: 0.8

DR-0103 Warning Text Marketing Site

The new free-plan landing page lists commercial rights as part of the free tier — the pricing page says the free tier has none

Free AI Voice Generator & Text to Speech | WellSaid · <https://www.wellsaid.io/free-ai-voice-generator>

Try it for free

Book a demo

Start free. Upgrade when your work grows

Paid plans add more minutes, commercial rights, and advanced features.

Trial \$0/mo No credit card required Choose Free ✓ 3 min/mo downloads ✓ 10 min of generation ✓ 3 projects	Starter \$10/mo Get started with voiceover Choose Starter ✓ 240 min/yr downloads ✓ Unlimited generation ✓ 10 projects	Pro \$33/mo More features and minutes Choose Pro ✓ 2,160 min/yr downloads ✓ Unlimited generation ✓ Unlimited projects	Business \$160/mo/user Collaborate and scale Choose Business ✓ 2,880 min/yr per user ✓ Up to 5 seats ✓ Team workspace
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HELP ARTICLE

CURRENT

Paid plans add more minutes, commercial rights, and advanced features.

SUGGESTED FIX

Remove "Commercial rights" from the Trial column of the plan comparison on this page so it matches the pricing page, which reads "3 download minutes per month (no commercial rights)". Keep it on Starter and above, where it appears as "Full commercial rights". While the plan grid is open, it also helps to settle on one name for this tier — this page calls it "Free plan", "Free" and "Trial" in three different places, and the pricing page calls it "Trial".

WHAT CHANGED

This page went live this week. The sentence above the plan comparison says "Paid plans add more minutes, commercial rights, and advanced features" — but the comparison directly below lists the free tier as "Trial \$0/mo, No credit card required, 3 min/mo downloads, 10 min of generation, 3 projects, Commercial rights, Caption files". The pricing page describes the same tier as "3 download minutes per month (no commercial rights)". Every other row on the free column matches the pricing page (3 projects, 10 minutes of generation), so commercial rights is the one line out of step. Someone signing up for the free plan from this page could reasonably believe they can publish the audio commercially.

ARTICLE <https://www.wellsaid.io/free-ai-voice-generator> **SOURCE** <https://www.wellsaid.io/ai-voice-pricing>

FIRST SEEN 2026-08-09 — also in 8 prior scans Model confidence: 0.88

DR-0104

Warning

Text

Integrations

Two articles rewritten this week name the wrong plan: Adobe Express is sold from Pro up, not Starter, and Collaborator seats are listed on Business as well as Enterprise

WellSaid Studio for Adobe Express · help.wellsaid.io/.../39187648788243-WellSaid-Studio-for-Adobe-Express

Using Studio

Studio for Teams

Account Management

• Connect to Tools

Support

Articles in this section

▶ WellSaid Studio for Adobe Express

▶ WellSaid Voiceover for Adobe Premiere Pro

Article overview

Add professional voiceovers to your Adobe Express projects without leaving Adobe Express.

With a WellSaid Studio subscription, you can create voiceovers and drop them straight into your Adobe Express timeline — no exporting or switching tools required.

Before you get started

- You need an Adobe Express account and a WellSaid Studio account (you can create one during setup).
- You'll need a Starter plan or higher.

Installing the WellSaid Add-on

- In Adobe Express, click on **More** in the left sidebar.
- Select Add-ons.**
- Search** for "WellSaid Voiceover".
- Click** the result to open its details, then click on **Add**.
- Log in** to your WellSaid Studio account, or create a new one.

Creating a Clip in the Add-on

Best for quick voiceovers of 300 characters or less, created without leaving Adobe

HELP ARTICLE

CURRENT

You'll need a Starter plan or higher.

SUGGESTED FIX

Change this prerequisite to "You'll need a Pro plan or higher." to match the pricing page, where Adobe Express integration first appears on the Pro card and the Adobe integrations row is blank for Trial and Starter. On Collaborator Role (<https://help.wellsaid.io/hc/en-us/articles/43167117143315-Collaborator-Role>), the line "Collaborator licenses are available as an add-on to Enterprise subscriptions" needs the same treatment — the pricing page lists "Collaborator seats" in the Business plan's feature list, so either add Business to the article or take Collaborator seats off the Business card.

WHAT CHANGED

Both articles were rewritten on 2026-08-05/07 and both added a plan requirement that the pricing page contradicts. This article now opens with "You'll need a Starter plan or higher", but on [wellsaid.io/ai-voice-pricing](https://www.wellsaid.io/ai-voice-pricing) the Starter card lists no Adobe integration at all, the Pro card lists "Adobe Express integration", and the comparison table's Adobe integrations row reads "Adobe Express integration | Adobe Premiere Pro & Express integrations | Adobe Premiere Pro & Express integrations" across Pro, Business and Enterprise only. The new /free-ai-voice-generator page agrees, showing Adobe Express integration on Pro. Separately, Collaborator Role now leads with "Collaborator licenses are available as an add-on to Enterprise subscriptions", while the pricing page's Business card reads "Everything in Pro, plus: Purchase up to 5 seats, Team workspace, Collaborator seats, Live chat support". A Starter subscriber installs the Adobe add-on and finds it unavailable; a Business customer is told to buy Enterprise for something their plan already lists.

APPEARS ON 2 PAGES

help.wellsaid.io/.../39187648788243-WellSaid-Studio-for-Adobe-Express

help.wellsaid.io/.../43167117143315-Collaborator-Role

ARTICLE help.wellsaid.io/.../39187648788243-WellSaid-Studio-for-Adobe-Express

SOURCE <https://www.wellsaid.io/ai-voice-pricing> **FIRST SEEN** 2026-08-09 — also in 8 prior scans **Model confidence:** 0.85

DR-0105

Warning

Text

Collaboration and Permissions

The permissions article tells admins that view-only members can revoke anyone's access — including the project owner's

Managing Team Permissions on Projects · help.wellsaid.io/.../39112841273235-Managing-Team-Permissions-on-Projects

3. Choose from the following options:

- **Full Access:** Allows complete project control within the workspace, including sharing access, editing, and downloading. Use this option when team members need comprehensive control over the project.
- **Can View:** Enables viewing and listening to voiceovers without editing capabilities plus downloads. Ideal for team members who only need access to review projects.

4. Click **Save**, and your team member(s) will now have access.

Removing access to a Workspace

Anyone with Full or View Edit Access can remove a team member's access to a project entirely, including the project owner. Use this option when team members no longer require access to the project.

1. Navigate to the **Workspace** in WellSaid Studio.
2. Click on the **ellipses (...)** menu and select **Settings**.
3. Find the team member whose access you want to revoke.
4. Click the **drop-down menu** next to their name, then choose **Remove**.
5. Click **Save** to make the change.

Related to
teams | admin | permissions

HELP ARTICLE

CURRENT

Anyone with Full or View Edit Access can remove a team member's access to a project entirely, including the project owner.

SUGGESTED FIX

Name the permission levels the article itself defines, and limit removal to the one that allows it. Paste-ready: "Anyone with Full Access can remove a team member's access to a Workspace, including the project owner. Can View members can't change access for themselves or anyone else." The Removing access section higher up the page has the same problem — "Anyone with Full Edit Access can remove a team member's access" should read "Anyone with Full Access". Neither "Full Edit Access" nor "View Edit Access" is one of the three levels this article lists (Full Access, Can Edit, Can View).

WHAT CHANGED

This article was rewritten this week. It defines Can View as "Enables viewing and listening to voiceovers without editing capabilities plus downloads. Ideal for team members who only need access to review projects" — then, two paragraphs later, tells readers that "Anyone with Full or View Edit Access can remove a team member's access to a project entirely, including the project owner." Read as written, a review-only member can lock the project owner out of their own work. It also invents two permission names the article never defines: the personal-file section says "Anyone with Full Edit Access", the Workspace section says "Full or View Edit Access", while the permission picker in both sections offers Full Access, Can Edit, and Can View. An admin setting up review access for stakeholders can't tell from this page what a Can View member is actually able to do.

ARTICLE help.wellsaid.io/.../39112841273235-Managing-Team-Permissions-on-Projects

FIRST SEEN 2026-08-09 — also in 8 prior scans Model confidence: 0.8

DR-0106

Warning

Text

What's New

The Release Notes link to the Studio announcement no longer opens — the article it points to was deleted during this week's Help Center rewrite

Release Notes · help.wellsaid.io/.../39720425068051-Release-Notes

New Features

Apply Cues Across Multiple Sections

Script editing just got faster and more efficient with [bulk cues](#). Select multiple sections in your project and apply a cue from the sidebar to update them all at once. This makes it easy to apply pacing, pitch, loudness, or emotional presets across an entire script in seconds.

Studio Update: A Simpler Way to Create Audio

We've updated WellSaid Studio to make creating audio across models and languages easier and more flexible.

What's new

- One unified, **script-first experience** for all voice models
- No more choosing project types based on model or language
- Model selection now happens within the project, not at creation
- Support for importing scripts written in **non-Latin character sets**, including Chinese, Arabic, Korean, and more

What's staying the same

- Existing projects remain accessible and unchanged
- Legacy project types are still accessible

HELP ARTICLE

CURRENT

We've updated WellSaid Studio to make creating audio across models and languages easier and more flexible.

SUGGESTED FIX

Point this link somewhere that still exists. "WellSaid Studio" in this sentence links to article 48785974467731 ("Introducing the New WellSaid Studio"), which was taken down this week — Getting Started with WellSaid Studio (help.wellsaid.io/.../39187892094099-Getting-Started-with-WellSaid-Studio) is the natural replacement, or remove the link and leave the text plain. Two other pointers left over from the same rewrite are worth fixing in the same pass: Adding Longer Pauses in Your Script closes with "See Control Pauses Between Sections and Continuous Playback for more", but that guide was split this week into Controlling Pauses Between Sections and a separate Using Continuous Playback; and Organizing Your Work with Projects links to Team Collaboration (article 39176886765075), which is no longer reachable to signed-out readers — worth confirming whether that was intentional.

WHAT CHANGED

The "Studio Update: A Simpler Way to Create Audio" entry links the words "WellSaid Studio" to <https://help.wellsaid.io/hc/en-us/articles/48785974467731>. That article, "Introducing the New WellSaid Studio", was in last week's crawl and is gone from this one; requesting it from the Help Center returns "RecordNotFound — Not found", while a live article requested the same way returns normally. Nine articles dropped out of the Help Center between the 2026-08-02 and 2026-08-09 crawls as part of the Aug 5–7 rewrite, and this is the one that still has an inbound link from a page customers use to catch up on what changed.

ARTICLE help.wellsaid.io/.../39720425068051-Release-Notes

SOURCE <https://help.wellsaid.io/hc/en-us/articles/48785974467731> **FIRST SEEN** 2026-08-09 — also in 8 prior scans

Model confidence: 0.9

DR-0107

Warning

Text

Voices

New paragraph promises the free tier the full English voice library — the pricing page limits it to a curated selection

Exploring Languages, Accents, and Styles · help.wellsaid.io/.../39079854241299-Exploring-Languages-Accents-and-Styles

Using Studio

Studio for Teams

Account Management

Connect to Tools

Support

Articles in this section

List of WellSaid Voices

Exploring Languages, Accents, and Styles

Auditioning Voices

Favoriting a Voice

Selecting a Voice

Article overview

Know what's in the voice library — and what your plan unlocks — before you start browsing voices.

WellSaid Studio offers voices across multiple languages, regional English accents, and speaking styles — including which plan tier gives you full language access.

Before you get started

- Enterprise plans include full access to Global (non-English) languages.
- Self-serve plans (Free through Business) include the full range of English voices — every accent and style listed below.
- An accent (like Mexican or Indian) is a regional variation on an English voice — not a different language. To get audio in Spanish, German, or another language, choose a voice listed under that language instead.

Language variety

Studio supports the following Global languages:

- Arabic
- Chinese (Cantonese)
- Chinese (Mandarin)
- Czech

HELP ARTICLE

CURRENT

Self-serve plans (Free through Business) include the full range of English voices

SUGGESTED FIX

Start this claim at the first paid tier, since that is where the pricing page grants it. Paste-ready: "Paid self-serve plans (Starter through Business) include the full range of English voices — every accent and style listed below. The free Trial plan is limited to a curated set of voices." It is also worth picking one name for the free tier: the pricing page calls it "Trial", and the new free-plan landing page calls it "Free plan", "Free" and "Trial" on a single screen.

WHAT CHANGED

This paragraph was added to the article this week. The pricing page describes the free tier as "3 download minutes per month (no commercial rights)" plus "Curated voice actors", and reserves "All English voices" for the Starter and Pro cards. So the one tier in the stated range that doesn't get the full English library is the one the sentence starts from. A prospect on the free plan reads this article, goes looking for a specific accent or style listed below it, and doesn't find it.

ARTICLE help.wellsaid.io/.../39079854241299-Exploring-Languages-Accents-and-Styles

SOURCE <https://www.wellsaid.io/ai-voice-pricing> **FIRST SEEN** 2026-08-09 — also in 8 prior scans Model confidence: 0.7

DR-0108

Warning

Text

Marketing Site

The "Supported languages & accents" list offers a New Zealand English accent that WellSaid doesn't have, and leaves out two it does

AI Voice for Corporate & Internal Communications | WellSaid · www.wellsaid.io/.../corporate-communications

Internal communications
Keep day-to-day employee communication clear, consistent, and easy to update.

Leadership messages
Deliver polished executive updates and leadership communication without studio scheduling.

Company culture content
Keep employee spotlights, milestones, and culture content aligned across teams.

Internal podcasts & audio series
Launch internal podcasts and recurring audio updates without production delays.

Town hall & all-hands promos
Promote town halls and company updates with polished internal audio.

Multilingual employee comms
Deliver the same message clearly across 17 languages and 280+ AI voices without rebuilding anything.

Voices for every type of internal communication
Choose from a wide range of voices and languages to match your audience, m

HELP ARTICLE

CURRENT

English(New Zealand)

SUGGESTED FIX

Rebuild the accent list from the Help Center's List of WellSaid Voices, which is the maintained inventory. Remove English (New Zealand) — there are no New Zealand voices in Studio — and add the two accents that are missing: English (Mexico) (Hannah A., Lorenzo D., Paula R.) and English (United Kingdom) (Alan T., Benedict M., Fiona H., Frankie P., Melissa V., Oliver S. and others). Separately, the voice card on /text-to-speech-api labels Issa B. as "English (NZ)"; every other page and the Help Center list Issa B. under English (South Africa), so that card should read "English (ZA)".

WHAT CHANGED

The "Supported languages & accents" list appears on fifteen marketing pages, including this one and the homepage, and every copy of it lists English (New Zealand). The Help Center's List of WellSaid Voices — which is organised by accent and names every voice — has no New Zealand section at all. The only New Zealand label anywhere on the site is a single voice card on /text-to-speech-api reading "Issa B. English (NZ)", and the homepage, /features/ai-voices, /ai-voice-use-cases/video-production and /free-ai-voice-generator all label that same voice "Issa B. English (ZA)", matching the Help Center's English (South Africa) section. In the other direction, the list omits English (Mexico) even though this page's own hero plays "Hannah A. English (MX)" and the Help Center has an English (Mexico) section with three voices, and it omits English (United Kingdom) despite UK voices being demonstrated on this page ("James B. English (UK)") and across the site. Someone shortlisting vendors for a New Zealand audience would choose WellSaid and find no voice to use, and someone who needs a UK or Mexican English voice may rule WellSaid out for lacking one it has.

APPEARS ON 16 PAGES

<https://www.wellsaid.io/ai-voice-use-cases/corporate-communications>

<https://www.wellsaid.io/>

<https://www.wellsaid.io/features/ai-voices>

<https://www.wellsaid.io/free-ai-voice-generator> 2×

<https://www.wellsaid.io/industries/voice-ai-marketing>

<https://www.wellsaid.io/ai-voice-use-cases/product-marketing>

<https://www.wellsaid.io/ai-voice-use-cases/corporate-training>

<https://www.wellsaid.io/ai-voice-use-cases/social-media-content>

<https://www.wellsaid.io/ai-voice-use-cases/video-production>

<https://www.wellsaid.io/ai-voice-use-cases/audiobooks>

<https://www.wellsaid.io/ai-voice-use-cases/brand-campaigns>

<https://www.wellsaid.io/ai-voice-use-cases/podcast-radio>

<https://www.wellsaid.io/ai-voice-use-cases/paid-advertising>

<https://www.wellsaid.io/ai-voice-use-cases/multilingual-training>

www.wellsaid.io/.../flight-operations-training-safety

<https://www.wellsaid.io/text-to-speech-api>

ARTICLE www.wellsaid.io/.../corporate-communications

SOURCE help.wellsaid.io/.../39112914360467-List-of-WellSaid-Voices

FIRST SEEN 2026-08-16 — also in 7 prior scans

Model confidence: 0.82

DR-0110

Info

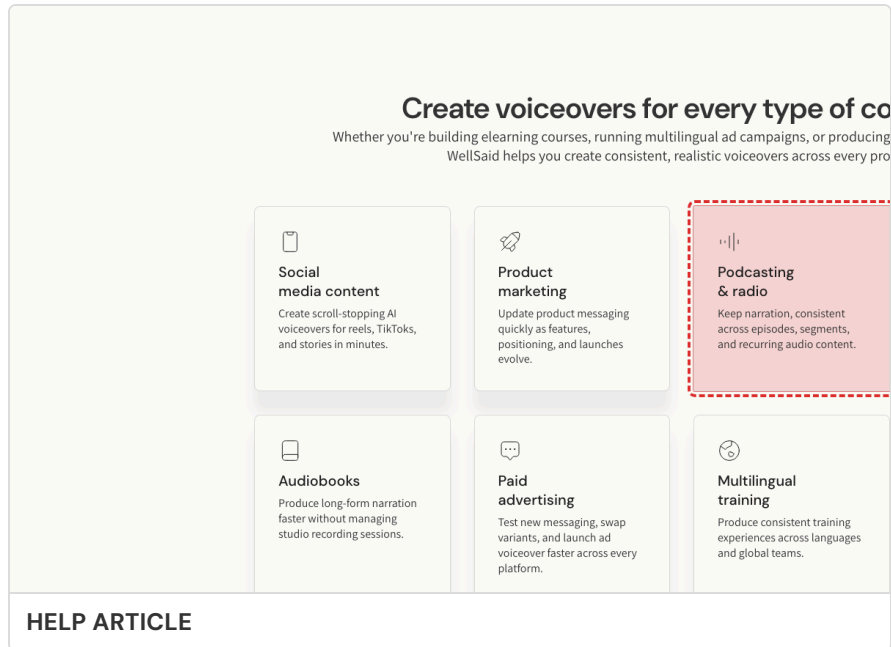
Text

New

Marketing Site

Homepage "Podcasting & radio" card has a stray comma: "Keep narration, consistent across episodes"

Most Realistic AI Voice Generator | WellSaid · <https://www.wellsaid.io/>



CURRENT

Keep narration, consistent across episodes, segments, and recurring audio content.

SUGGESTED FIX

Remove the comma after "narration" so the card reads "Keep narration consistent across episodes, segments, and recurring audio content."

WHAT CHANGED

The use-case cards on the homepage were rewritten in the latest site update (the card descriptions now match their headings, which fixed an earlier mix-up). The new "Podcasting & radio" card copy reads "Keep narration, consistent across episodes, segments, and recurring audio content." — the comma after "narration" splits the phrase "keep narration consistent" in half. Nearby, the "Social media content" card now writes "reels" and "stories" in lowercase while keeping "TikToks" capitalized; worth aligning capitalization in the same edit if those refer to Instagram Reels and Stories.

ARTICLE <https://www.wellsaid.io/>

FIRST SEEN This scan (2026-08-23) — new alert Model confidence: 0.95

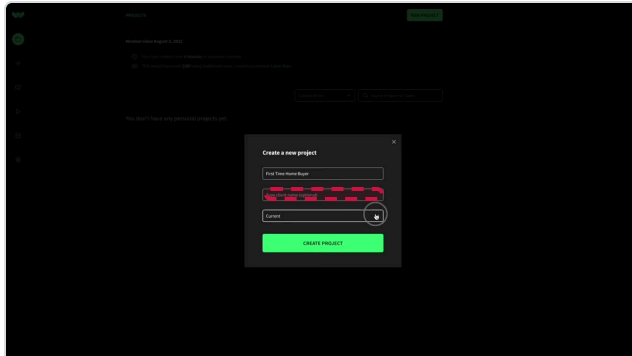
DR-0070

Info

Video

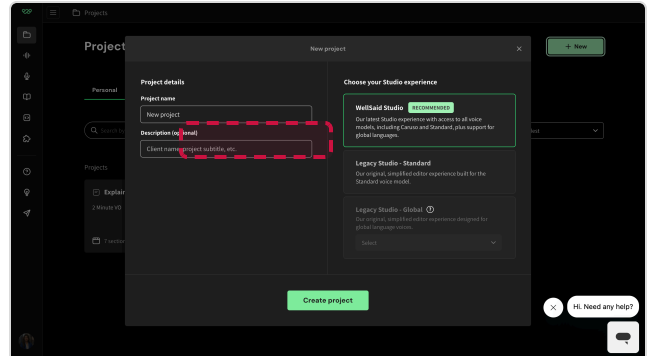
Narration says 'enter a client name' -- field renamed to 'Description'

Tutorial: Create Clips · <https://www.youtube.com/watch?v=8S9M01NwEpw>



ARTICLE SCREENSHOT

'Type client name (optional)' field in Create a new project modal



LIVE UI

'Description (optional)' label + input with placeholder 'Client name, project subtitle, etc.' — second form field in the

SUGGESTED FIX

The field is now labelled 'Description (optional)' and the placeholder reads 'Client name, project subtitle, etc.' -- 'client name' is now just one example of what to enter, not the field's purpose. Re-record or caption accordingly.

WHAT CHANGED

Current-app capture of the New project modal.

A recreation plan for this video is available in Drift Monitor.

VIDEO <https://www.youtube.com/watch?v=8S9M01NwEpw> at 0:09

SOURCE <https://studio.wellsaidlabs.com/dashboard/studio/> **FIRST SEEN** 2026-05-10 — also in 18 prior scans

Model confidence: 0.85

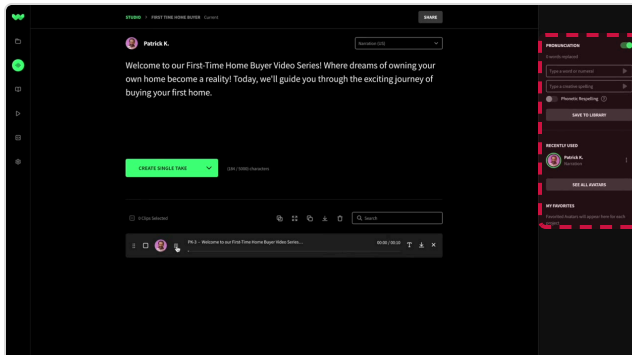
DR-0071

Info

Video

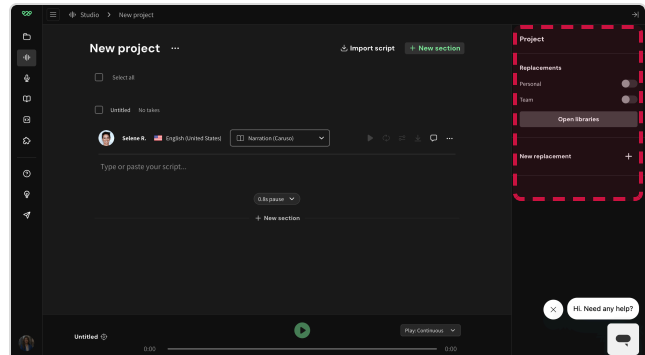
Right rail: 'PRONUNCIATION' section replaced by 'Replacements'

Tutorial: Create Clips · <https://www.youtube.com/watch?v=8S9M01NwEpw>



ARTICLE SCREENSHOT

Right rail with PRONUNCIATION, RECENTLY USED, SEE ALL AVATARS, MY FAVORITES



LIVE UI

right-hand rail showing 'Project' header, 'Replacements' section with Personal/Team toggles, 'Open libraries' button and

SUGGESTED FIX

The right rail no longer contains the voice picker or the phonetic pronunciation form. The current rail is titled 'Project > Replacements' with Personal/Team toggles, an 'Open libraries' button, and a 'New replacement' affordance. The pronunciation concept evolved into the broader Replacements + Libraries feature.

WHAT CHANGED

Current-app capture of the editor right rail.

A recreation plan for this video is available in Drift Monitor.

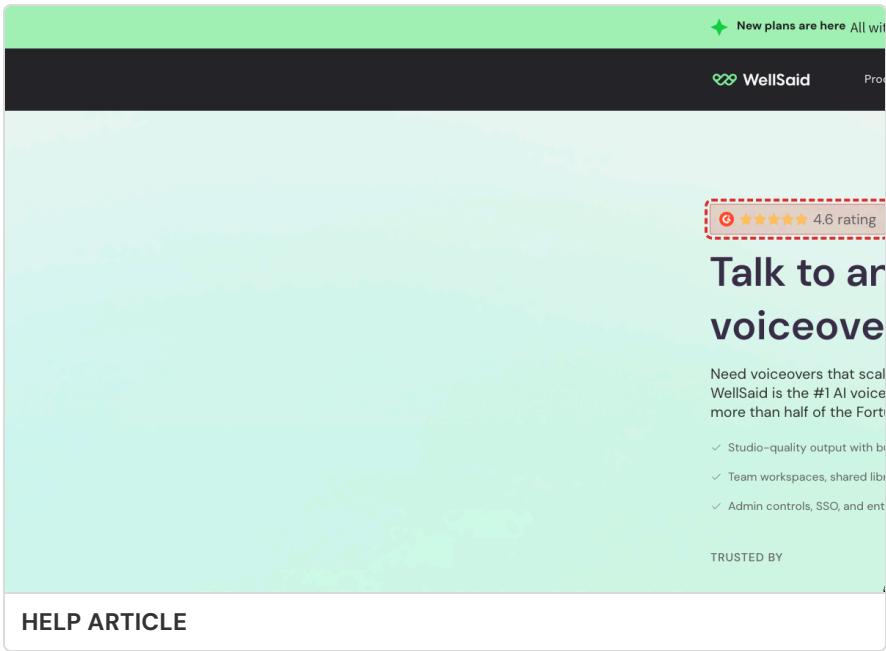
VIDEO <https://www.youtube.com/watch?v=8S9M01NwEpw> at 0:42

SOURCE <https://studio.wellsaidlabs.com/dashboard/studio/> **FIRST SEEN** 2026-05-10 — also in 21 prior scans

Model confidence: 0.85

Contact Sales page shows a 4.6 G2 rating while twenty-one other pages show 4.7

Contact Our AI Voice Generation Sales Team · <https://www.wellsaid.io/contact-sales>



CURRENT

4.6 rating

SUGGESTED FIX

Update the Contact Sales page to the same G2 rating used across the rest of the site (4.7), or refresh every page at once if the score has moved. Right now this page is the only one showing 4.6.

WHAT CHANGED

The Contact Sales page opens with "4.6 rating". Twenty-one other pages — including the homepage, the enterprise page and every use-case page — show "4.7" alongside "Check our reviews on G2". Since G2 ratings move over time, this most likely means the Contact Sales page was missed when the figure was last refreshed across the site. Low impact on its own, but it sits on the page prospects use to start a sales conversation.

How to read it

WellSaid Drift Monitor compares your published content with your sources of truth on every scan. When they disagree it raises an alert with the evidence, where it appears and a suggested fix. Severity reflects how likely the gap is to mislead a learner or customer: critical first, then warning, then info.

Findings are advisory. Please verify content before making changes.

Questions about this report: support@wellsaidlabs.com

